



Committee Members in Attendance	<p>Co-Chair Malcolm Brodie (Mayor, City of Richmond) Co-Chair Fan Chun (Richmond Chamber of Commerce) Matt Pitcairn (Richmond Chamber of Commerce) Shaena Furlong (Richmond Chamber of Commerce) Cecilia Achiam (City of Richmond) Kim Somerville (City of Richmond) Serena Lusk (City of Richmond) Katie Ferland (City of Richmond) Linda Reid and Shelley Leonhardt (MLA, Richmond South Centre) Teresa Wat (MLA, Richmond North Centre) John Yap (MLA, Richmond-Steveston) Jas Johal (MLA, Richmond-Queensborough) Kenny Chiu (MP, Steveston-Richmond East) Sacha Peter, representing Alice Wong (MP, Richmond Centre) Dr. Meena Dawar (Vancouver Coastal Health) Nancy Small (Tourism Richmond) Anne Murray Craig Richmond (Vancouver Airport Authority) Scott Robinson (Richmond School District) Ken Hamaguchi (Richmond School District) Marlyn Graziano (Kwantlen Polytechnic University) Rebecca Swaim (Trinity Western University, Richmond) Alvin Chow and Maria Rantanen (Richmond News) Lorraine Graves (Richmond Sentinel) Todd Ye (Fairchild TV) Andrew Lai (Sing Tao) Tim Wilkinson (Richmond Fire) Will Ng (Richmond RCMP)</p>
Members Absent or unable to login	<p>KM Lui (Ming Pao) James Ho (AM 1320 Radio) Travena Lee (Fairchild Radio)</p>
Recorder	<p>Shaena Furlong</p>

<p>1. Opening Remarks from Co-Chair, Mayor Malcolm Brodie</p>	<p>11:00am</p>	<p>Mayor Malcolm Brodie <i>Roll call.</i> This is meeting 9. In my opening remarks I'll talk more about the re-opening.</p>
<p>2. Opening Remarks from Co-Chair, Fan Chun</p>	<p>11:05am</p>	<p>Fan Chun The Chamber and our members are all excited to welcome Phase Two of BC's Restart Plan today, and to being gradually seeing things go back to normal. Matt will cover details in his segment.</p>
<p>3. Update from Vancouver Coastal Health</p>	<p>11:06am</p>	<p>Dr. Meena Dawar As of yesterday, 2444 cases of COVID-19 were reported in BC. · The number of reported cases continues to decrease with majority of new cases related to contact of a known case or cluster (rather than through community acquisition). · All Canadian provinces are experiencing a decline in new cases. · Request to complete and promote the BC COVID 19 health</p>

Survey: "Your story, our future.": <http://www.bccdc.ca/health-info/diseases-conditions/covid-19/covid-19-survey> The BC COVID-19 survey is a very important survey. Over 200,000 have responded already. This is a 10-minute survey that asks about health impacts and perception of measures that have been taken. It is very important for everyone in Richmond to have an opportunity to provide their input. This is important for recovery, and also to prepare for the future wave.

Questions:

Matt Pitcairn: In your remarks you mentioned the first wave, can you tell us more about which preparations are/ will be underway to brace for the likely second wave in the fall? There is a lot of anxiety in the business community about a second wave and potential second lock down.

Dr. Dawar: It's about working and opening and easing restrictions in the face of uncertainty. That uncertainty is *when* will subsequent waves arrive? *How severe* will they be? We expect future waves of COVID activity. As we ease restrictions, we are monitoring very closely as to whether there will be an increase in COVID activity. We can probably double our current contacts to 60% of normal and still remain a manageable level of activity. One doesn't know when a next wave will occur.

MLA Linda Reid: My constituents want to know what the logistics are of the resumption of elective surgical procedures.

Dr. Dawar: The plan to restart elective surgeries will be implemented in stages:

- To start, all patients who had surgeries postponed will be contacted.
- Patients who had their elective surgery postponed will be rescheduled with their surgeon.
- Urgent surgeries will be prioritized, and will proceed in a way that maintains patient and staff safety.
- New clinical guidelines will ensure patients are pre-screened for symptoms.

Lorraine Graves: Yesterday the New England Journal of Medicine published a letter that said the rate of hospitalization due to severe myocardial infarction is down 48%. Are people putting their lives at risk to go to the hospital for something other than COVID-19? What is the safest thing to do?

Dr. Dawar: They should go to the emergency department. Do not be afraid to seek care in Emergency Departments, including at Richmond hospital.

Maria Rantanen: with the outbreak at Richmond hospital, will this cause delays for restarting elective surgeries?

Dr. Dawar: I don't think so as it is in a medical ward and not a surgical ward.

		<p>Chief Tim Wilkinson: I wanted to thank Dr. Dawar for outstanding work on Friday. We have a significant issue with staff potentially being exposed to COVID. We were able to do an excellent job with tracking and making sure staff were taken care of with the help of Dr. Dawar and her office.</p> <p>Mayor Brodie: Is there anything you can tell us about the testing centre that was going to be set up at the Thompson Community Centre but was folded?</p> <p>Dr. Dawar: The Richmond testing centre is now at Richmond Hospital. It is open to the public after a physician assessment. The testing centre hours will be expanded sometime this week. The staff assessment centre was being underutilized. The volume has gone up a bit in the last week or two. We are going to expand the operation of that centre. We will open a new centre if the demand calls for it.</p>
<p>4. Update from the City of Richmond</p>	<p>11:17am</p>	<p>Mayor Brodie</p> <p>Highlighting a few high level items:</p> <ul style="list-style-type: none"> - in terms of opening of various facilities, we should have announcements soon. - Today is the opening of the emergency response centre in Minoru Park. - This afternoon, we are looking at the cancellation of major events for the year. - We are also considering something called “Welcome Back Richmond” <p>Serena Lusk: As the Mayor mentioned, we will be looking at an announcement to some changes and restoration of services in the City. This is coming tomorrow. We know major events won’t be happening for the rest of the year. The staff proposal is to reserve most of that funding back to the City during this time, as well as Welcome Back Richmond, and support for farmer’s markets which are still allowed.</p> <p>Mayor Brodie: terms of the cancellation of various events, some events will transition into online experiences, and others will unfortunately need to be cancelled outright.</p> <p>Cecilia Achiam: This week we continue with the Ambassador program and education enforcement. Things are generally going very well. This week’s hotspot was Minoru Park. We are very flexible and agile and continue to redeploy as necessary. Three teams of ambassadors roam around on a daily basis. This allows some regular staff to go back to usual duties such as parking enforcement and purchasing of monthly parking permits. We are going to be responding to different initiatives, like assisting restaurants in opening their patios etc.</p> <p>Mayor Brodie: The patio discussion will come to Council today and is expected to be fast-tracked.</p> <p>Kim Somerville: BC Housing, Turning Point Recovery Society and the City have partnered to open an Emergency Response Centre – the</p>

		<p>soft opening is today, with 45 beds in the facility. Beds are by referral through VCH and RCMP. It is accessible. There will be connections to services through VCH. It has helped to thin out the shelter. There are a number of individuals who were staying as guests in the modular housing but who had to leave when COVID measures came into place.</p> <p>Mayor Brodie: This is a place for people who have no other home, open until mid-August. If a person is COVID symptomatic, they will be transferred to a hotel.</p> <p>Kim Somerville: If anyone is symptomatic, they will be tested and transferred out to a hotel</p> <p>Katie Ferland:</p> <ul style="list-style-type: none"> - Today is the day that businesses start to re-open with Phase 2 of BC's Restart Plan. This includes those that were ordered to close such as dine-in restaurants and personal care services. - Our priority for the coming weeks in the City's economic development office is to make sure that businesses have access to all the information they need to develop their safety plans and to re-open when they're ready. - WorkSafeBC has worked with industry associations to develop very specific and helpful guidelines for individual sectors. They have also developed a 6 step planning tool and a template to help guide businesses through this process. As Dr. Darwar mentioned, local health authorities are also a resource for local businesses that have questions. - All of this information is being communicated to our local businesses via the City's Business Support Center. - If local businesses are experiencing specific challenges, we continue to encourage them to contact us so we can connect them to the resources that they need. <p>Serena Lusk: Welcome Back Richmond is the transition of the Richmond Has Heart campaign. As we begin to restore services, we transition that to Welcome Back Richmond to ensure everyone knows what's open and available to them.</p> <p>Questions:</p> <p>Linda Reid: Kim you mentioned that the Emergency Response Shelter is open until mid-August? How was that date decided? What happens to clients then?</p> <p>Kim Somerville: This arrangement was made with BC Housing, based on what is happening with the pandemic. We will work with BC Housing to see what is available for them as we move forward, as well as what other spaces for housing will be available in the Lower Mainland</p>
<p>5. Update from the Chamber of Commerce</p>	<p>11:27am</p>	<p>Matt Pitcairn</p> <p>I think Katie summed it up well that there was a lot of anticipation for the WorkSafe BC Guidelines. There was so much interest that the WorkSafeBC website actually went down for about 2 hours on Friday</p>

		<p>when they were released. There is a lot of info there.</p> <p>WorkSafeBC will not be approving individual plans. Each business is expected to put their plan together and make it publicly available.</p> <p>We will be looking at our own plan for our Chamber office and working with members to help as many as possible reopen as soon as possible. There is still a lot of uncertainty for various businesses. They are looking at the added costs of PPE etc. We are looking to try and set them up for ongoing success, not a quick reopening.</p> <p>The rent relief issue continues to be a challenge. We still don't have the exact criteria for this April 1st program. Other businesses continue to fall through the cracks with the CEBA. There were some tweaks made this morning to CEBA. There is a real collaborative spirit in government. I have to give kudos to politicians and bureaucrats at all levels. I hope one of the long-lasting impacts of this is the collaborative spirit. We have seen in recent months.</p> <p>We launched the WeAreRichmondBC website last week, in partnership with Tourism Richmond and the City. It is a hub to bring together Richmond businesses and locals. We are looking at opportunities for businesses to share their safety protocols through this website.</p> <p>We are hosting a Virtual Town Hall in conjunction with our WeAreRichmondBC Partners (Tourism Richmond and the City's Economic Development Office) this Friday at 10am. Ian Tostenson, President & CEO of the BC Restaurant & Food Services Association (BCRFA) will be discussing BC's restaurant industry and what to expect in the coming week as restaurants look to reopening. This event is free to attend and open to anyone in the food service industry.</p> <p>The Chamber is looking at how we innovate and grow through this crisis. You will see an AGM notice coming quickly. We will be hosting our 2020 AGM at the end of June virtually.</p>
<p>6. Update from YVR</p>	<p>11:34am</p>	<p>Anne Murray</p> <p>YVR's Board of Directors announced last week the appointment of Tamara Vrooman as YVR's new President & CEO, effective July 1, 2020. The former President and CEO of Vancity Credit Union is no stranger to YVR, and has a comprehensive understanding of the airport—gained from her nine years on YVR's Board of Directors. She is the ideal person to lead the organization and reimagine YVR as a benchmark airport of the future. As previously announced in November 2019, Craig Richmond will retire at the end of June.</p> <p>Canada-U.S. border update: The extension of the Canada-U.S. agreement means the border will be closed to all non-essential travel for at least another month. YVR remains in close contact with its airline partners to align and help drive their recovery planning. For the month of June, there is re-start and increased frequencies for a number of key routes.</p>

		<p>Moving BC goods to market: While non-essential travel is not occurring for now, the flow of goods continues. As restrictions are lifted around the world, and societies begin to reopen, we anticipate two additional trends in cargo:</p> <ul style="list-style-type: none"> · Increased demand for BC perishables as restaurants reopen in overseas markets. · Increased cargo shipments as the retail sector reopens, and retailers undergo an inventory refresh to restock shelves and meet pent-up demand. <p>Questions:</p> <p>MLA Linda Reid: You touched on US and International travel. What do you think will happen with inter-provincial travel?</p> <p>Anne Murray: I expect that this will be the first travel to recover. This will drive the overall recovery we see across the industry.</p> <p>Mayor Brodie: If you have notes that you have presented from today, please share them with Shaena Furlong or Matt Pitcairn for the minutes.</p>
<p>7. Update from Richmond School District 38</p>	<p>11:39am</p>	<p>Scott Robinson</p> <p>May 12 Ministry of Education Announcement:</p> <ul style="list-style-type: none"> • The K-12 system will be moving from Stage 4 to Stage 3 in the gradual return to face-to-face instruction in schools • Starting June 1st, all parents will have the option of sending their children to school for part time face-to-face learning opportunities • Parents will also have the option of keeping their children at home for the remainder of this school year. In that case, their children will continue to receive remote learning opportunities at home. • Students in K-5 – will have the option of returning to school two days per week • Students in grades 6-12 – will have the option of returning to school the equivalent of one day per week • Exceptions to part in-school schedules: <ul style="list-style-type: none"> ○ Children of essential services workers will continue to have the option to attend five days per week <ul style="list-style-type: none"> ▪ These students are currently attending separate onsite care centres in three schools. Starting June 1st, they will attend their home schools. ○ Children who are deemed to require additional assistance will also have the option to attend five days per week • Teachers will continue to provide some remote learning opportunities for students attending school part time <ul style="list-style-type: none"> ○ It may not be the same teacher who provides face-to-face opportunities to a group of students as the one providing remote instruction – this will depend on several factors including the number of students who end up attending face-to-face • The details of exactly what this will all look like will be

		<p>determined in consultation with stakeholders over the next ten days or so</p> <ul style="list-style-type: none"> • All parents will be asked to complete a survey this week indicating whether they wish to send their child to school or will continue only with remote learning for the remainder of this school year • The ministry has provided two documents that outline the health and safety guidelines developed in consultation with provincial level stakeholders. <ul style="list-style-type: none"> ○ Provincial COVID-19 Health and Safety Guidelines for K-12 Settings from the Ministry of Education ○ COVID-19 Public Health Guidance for K-12 School Settings from the BC Centre for Disease Control • Districts will be required to adhere to those guidelines as they plan for the return to school. • Those guidelines reference a number of infection prevention and control measures that it is expected districts will develop plans for relating to cleaning protocols, physical distancing measures, number of students present at any given time, and a number of other measures. • All parents will be receiving a letter from my office today outlining this information and asking them to complete the survey <p>Questions:</p> <p>Mayor Brodie: While we are on the subject of education, at TWU and KPU, have you decided how long the virtual system will last?</p> <p>Rebecca Swaim: At TWU we are planning a multi access with a combo of online and face to face for support. We are looking at a modified way of having university with the majority of classes online for the fall.</p> <p>Marlyn Graziano (provided by email): The health and safety for our students and employees is KPU's top priority as we continue to respond to the COVID-19 pandemic.</p> <p>Accordingly, KPU's summer semester began on May 11, with classes and student services being delivered online. Interestingly, enrolment numbers are on par with last summer.</p> <p>We are now planning our fall semester, for which classes will again be delivered primarily online. We are investigating the possibility of very limited and controlled in-person opportunities in some programs, where face-to-face and hands-on instruction is essential. This includes Trades programs, nursing labs, and design and fine arts studios. We are currently developing plans for those areas, ensuring full compliance with WorkSafe BC regulations.</p> <p>The majority of our employees continue to work from home, with essential services operating at each of our five campuses.</p> <p>MLA Linda Reid: Will students be required to wear masks in school?</p>
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8. Update from Tourism Richmond	11:46am	<p>Nancy Small</p> <p>We continue to work with our tourism partners to determine what our restart marketing will look like – when, where, how.</p> <p>We are looking at many different options – but will certainly focus on locals (with a rallying cry to our residents to support our hospitality businesses) and conversely, we will look at attracting visitors from outside Richmond for day and overnight trips.</p> <p>One thing to keep in mind – to get back to 2019 travel levels – many are saying it will take 3 years. So, while we are waiting – we will continue to respond in our programs and marketing.</p> <p>Local and regional travel will respond first. Then moving to interprovincial and then in the long-term US and international.</p> <p>And in very big, positive news – as Matt mentioned - we have officially launched WeAreRichmondBC.com. Our team has collaborated to support businesses and residents.</p> <p>Since launch on Thursday, there have been 830 unique users. 2,010 page views with an average of 2.4 page views per user</p> <p>Most common pages visted are: Support Local Richmond From Home Richmond Has Heart</p> <p>Please share this on your channels – let's get the word out.</p>
9. Update from Richmond MLAs	11:48am	<p>MLA Linda Reid</p> <p>Condolences to the Canadian Snowbirds and all those affected by the tragedy.</p> <p>In terms of Day 1 of Phase 2, there is a lot of anxiety for businesses.</p> <p>This week is the BC Chamber of Commerce AGM.</p>

		<p>The Legislature will be reopening in Mid – Late June. It will be a restricted attendance.</p> <p>I am looking forward to checking out WeAreRichmond.com</p>
10. Update from the Richmond MPs	11:50am	<p>MP Kenny Chiu</p> <p>This week my office has been engaged in several areas which will benefit the Richmond community.</p> <p>Since COVID19 there's been an increased # of cases of alleged hate or racist incidents in GVRD and recently even in Richmond. The immigrant Chinese community has expressed stress and felt the pressure under the political cloud of COVID. I have attended a few media interviews and talk shows and have made a statement available to give those who have contacted me with these concerns. I have reassured the community that hate & racism has no place in Canada, and asserted my confidence in the ability of our police force to keep protecting citizens of Richmond. A special shout-out to the RCMP for a speedy and satisfactory resolution of the incident that happened one block from the MP Office in Steveston.</p> <p>First, we have accepted a sizable shipment of personal protective equipment, very generously donated from individuals with ties to Canada in Hong Kong. Tomorrow I will be holding a digital press conference to give more details on this and issuing a release. Needless to say, we have partnered with Richmond community organizations to see this material put to good use.</p> <p>As usual, my office has remained open through phone and email to provide assistance to those who inquire for help with us. For constituent requests we have still been receiving a steady stream of inquiries into aid program applications and availability. We have also been making inquiries into the "I want to help" program which will provide grants to student volunteers but are unable to provide more information at this time. There has also been an increase in immigration assistance claims through our office, however, IRCC services continue to be unavailable until COVID measures end, most individuals have been understanding.</p> <p>In Ottawa news, parliament has agreed to resume regular sittings next week and I am awaiting more information a return to proper governance.</p>
11. Update from Richmond RCMP	11:52am	<p>Supt. Will Ng</p> <p>This week we continued efforts to keep visibility high in the community and to protect local businesses.</p> <p>We have had lower than normal break and entre activity this week.</p> <p>Thanks to MP Chiu for comments on racist incident in Steveston. The suspect has provided an apology letter to community and to the</p>

		<p>victim. The victim has accepted the apology. We will continue to provide more reassurances to community that any racist incidents will not be tolerated.</p> <p>The RCMP is and will be monitoring the Emergency Response Centre at the old Minoru Seniors Facility.</p> <p>No officers have been exposed to the COVID-19 in the past week.</p>
12. Update from Richmond Fire Rescue	11:53am	<p>Chief Tim Wilkinson</p> <p>Staff remains healthy and staffing levels are excellent. PPE levels are also excellent.</p> <p>Plan to continuously open RFR operations is going really well. Inspection in high risk businesses and buildings has gone well. Inspections on tower cranes is going well. We will be opening access to #1 Fire Hall on a needs basis, by appointment.</p> <p>As you travel around the city, you will notice a lot of training. You will start to see examples of fire training at the Lafarge site. Medical response will increase along with direction of Dr. Henry.</p> <p>We are putting together public education program to reduce fires called "Stick it, Don't Flick it".</p> <p>Questions:</p> <p>Lorraine Graves: Why are fires higher now?</p> <p>Chief Wilkinson: There are a number of issues but with people being home more, or doing more while they are at home, they may have less attention to detail. I.e. they are on a Zoom call but have something on the stove.</p>
13. Questions/ Comments/ Collaboration	11:56pm	<p>Mayor Brodie:</p> <p>We have now moved the meetings from Monday at 11am to Tuesday at 11am. Last week, we discussed that we may go to an every- other-week format. I am suggesting that we stay with the weekly meetings for the time being. With things developing now for the reopening, we would have trouble going every two weeks.</p> <p><i>General agreement.</i></p>
14. Adjournment	12:00pm	<p>Mayor Malcolm Brodie</p> <p>If you made presentation, please forward your notes to Shaena Furlong, shaenaf@richmondchamber.ca.</p>

Next call set for 11AM, Tuesday, May 26th via ZOOM. Call in details to follow.